

David Christian
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Regulatory Affairs Florida



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February 15, 2008

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13. MISCELLANEOUS SERVICE ARRANGEMENTS

7th Revised Page 11.1.1

Original Page 11.1.2

2nd Revised Page 11.4.6

The purpose of this filing is to introduce a new Voice Discount Plan for residential customers who subscribe to Regional Essential w/ unlimited long distance, Regional Value, Regional Value w/ unlimited long distance and customers who subscribe to Regional Essentials with an additional line. This filing also expands the discount options for Regional Essentials with FiOS Bundle Discounts, and amends the discount rate for the 12 Month FiOS TV option and the 12 and 24 Month FiOS Internet option.

If you require additional information, please call Joan Gage at (813) 483-2520.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.3 Rates (Continued)

c. Bundled Local Service (Continued)

(9) Regional Value Bundle Discounts

Regional Value customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have the following:

<u>Discount</u>	<u>Regional Value</u>
One Bill with a Verizon wireless plan as specified by Verizon.	\$5.00

The applicable monthly discount will expire 12 months from the date it is implemented on a customer's account.

Customer's are limited to one discount only and cannot combine discounts.

Each product must be purchased through or billed by Verizon North Inc.

Qualifying unlimited long distance calling plans must be consistent with the Plan O service – Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

(M)

(10) Voice Discount Plan

(N)

Residence customers who call to disconnect their primary or additional lines, customers who change their local service from another provider to Verizon, customers who add an additional line, or customers who specifically request these rates will be eligible for the following Voice Discount Plan.

	<u>Discount</u>
Regional Value	\$17.05
Regional Essentials ¹	\$17.05
Regional Value ²	\$15.00
Regional Essentials ²	\$10.00

¹ Purchased with additional line.

² Bundled with a qualifying unlimited domestic long distance calling plan.

The applicable discount will expire 12 months from the date it is implemented on a customer's account. Discontinuance of any one of the services listed above will result in immediate termination of the discount.

Qualifying unlimited domestic long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

(N)

(M) Material relocated to Page 11.1.2.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.4 Custom Calling Local Area Signaling Service

a. Conditions

- (1.) Custom Calling Local Area Signaling Service is a group of Verizon calling services offered to single line residential and single line business customers subscribing to one party local exchange service.
- (2.) Custom Calling Local Area Signaling Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.
- (3.) Operator assisted calls are designed to override the screening list features for emergency purposes.
- (4.) Coin phones will not be enabled with Custom Calling Local Area Signaling Service services, just as they are not enabled with other Verizon calling services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.
- (5.) When a CCLASS service or package is ordered subsequent to the installation of its associated exchange line, the Network Access Change Charge shall be waived for up to sixty (60) days from the initial request for service.
- (6.) Satisfaction Guarantee

If at anytime the customer notifies Verizon Florida LLC he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Verizon will remove the service from the customer's account.

The Satisfaction Guarantee will apply to all Verizon calling services/features listed in Section A13.14 of this Tariff.

(M)

(M)

(M) Material relocated from Page 11.1.1.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.7 Regional Essentials with FiOS Bundle Discounts

A monthly discount may apply when Regional Essentials is bundled with an unlimited long distance calling plan plus the following FiOS services as specified by Verizon:

Regional Essentials Discounts

(1) 12 Month Commitment ¹		(T)
FiOS Internet	\$ 16.01 (I)	
FiOS TV	16.01 (I)	
FiOS Internet and TV	16.00	
(2) 24 Month Commitment ¹		(T)
FiOS Internet	13.01 (R)	
FiOS TV	16.01	
FiOS Internet and TV	16.00	

¹ Customers who were on a 12 or 24 month commitment on or before Feb 16, 2008 will continue to receive the previous discounts until the end of their commitment. (N)

² Customers who were previously on a 12 month commitment may renew at the discounts listed below.

(3) 12 Month Commitment – Renew ²		(N)
FiOS Internet	15.01	
FiOS TV	9.01	
FiOS Internet and TV	13.00	(N)

The applicable bundle discount will expire in 12 or 24 months, based upon commitment selected, from the date it is implemented on a customer's account. Customers are limited to one discount only and cannot combine discounts. Each product must be purchased through or billed by Verizon Florida LLC.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.3 Rates (Continued)

c. Bundled Local Service (Continued)

(9) Regional Value Bundle Discounts

Regional Value customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have the following:

<u>Discount</u>	<u>Regional Value</u>
One Bill with a Verizon wireless plan as specified by Verizon.	\$5.00

The applicable monthly discount will expire 12 months from the date it is implemented on a customer's account.

Customer's are limited to one discount only and cannot combine discounts.

Each product must be purchased through or billed by Verizon North Inc.

Qualifying unlimited long distance calling plans must be consistent with the Plan O service – Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

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<u>Discount</u>	<u>Discount</u>
Regional Value	\$17.05
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~~.4 Custom Calling Local Area Signaling Service~~

~~a. Conditions~~

~~(1.) Custom Calling Local Area Signaling Service is a group of Verizon calling services offered to single line residential and single line business customers subscribing to one party local exchange service.~~

~~(2.) Custom Calling Local Area Signaling Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.~~

~~(3.) Operator-assisted calls are designed to override the screening list features for emergency purposes.~~

~~(4.) Coin phones will not be enabled with Custom Calling Local Area Signaling Service services, just as they are not enabled with other Verizon calling services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.~~

~~(5.) When a CCLASS service or package is ordered subsequent to the installation of its associated exchange line, the Network Access Charge shall be waived for up to sixty (60) days from the initial request for service.~~

~~(6.) Satisfaction Guarantee~~

~~If at anytime the customer notifies Verizon Florida LLC he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Verizon will remove the service from the customer's account.~~

~~The Satisfaction Guarantee will apply to all Verizon calling services/features listed in Section A13.14 of this Tariff.~~

(M) Material relocated to Page 11.1.2.

(N)

ALAN F. CIAMPORCERO, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE: October 1, 2007
ISSUED: September 28, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

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A monthly discount may apply when Regional Essentials is bundled with an unlimited long distance calling plan plus the following FiOS services as specified by Verizon:

Regional Essentials Discounts

(1) 12 Month Commitment ¹			(I)
FiOS Internet	\$	40 16.01 (I)	
FiOS TV		43 16.01 (I)	
FiOS Internet and TV		16.00	
(2) 24 Month Commitment ¹			(I)
FiOS Internet	-	15 13.01 (R)	
FiOS TV		16.01	
FiOS Internet and TV		16.00	

¹ Customers who were on a 12 or 24 month commitment on or before Feb 16, 2008 will continue to receive the previous discounts until the end of their commitment. (N)

² Customers who were previously on a 12 month commitment may renew at the discounts listed below.

(3) <u>12 Month Commitment – Renew ²</u>			(N)
FiOS Internet	15.01		
FiOS TV	9.01		
FiOS Internet and TV	13.00		

The applicable bundle discount will expire in 12 or 24 months, based upon commitment selected, from the date it is implemented on a customer's account. Customers are limited to one discount only and cannot combine discounts. Each product must be purchased through or billed by Verizon Florida LLC.

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